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Management of VA: Implementing Strategic Management Process Would Improve Service to Veterans: HRD-90-109

U.S. Government Accountability Office (GAO)

Bibliogov, United States, 2013. Paperback. Book Condition: New. 246 x 189 mm. Language: English . Brand New Book ***** Print on Demand *****.GAO reviewed the Department of Veterans Affairs (VA) use of strategic management processes, focusing on: (1) lessons VA learned from past department-wide strategic management processes; and (2) the development of a flexible secretarial-level strategic management process that VA could adapt. GAO found that: (1) VA faced such significant management challenges as aging medical facilities, weaknesses in information and...

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